



# Helppo

## Software as a Service Development Introduction

Looking to streamline your business? Our SaaS platform makes user interactions more convenient with its easy video scheduling, messaging, time tracking for billing purposes, and payment integration.



Currently, Helppo offers customized, convenient, online tutoring with our exclusive interactive tools at an affordable price point to students in Hong Kong. Moving forward, we're excited to use our innovative technology to build a SaaS platform to help other businesses improve their productivity and user experience with all the tools they need in one place.



With Helppo, help is just a few clicks away!

### Helppo scheduling feature:

A website built by the Helppo team offers an easy to use scheduling feature, so you can manage your timetable professionally and efficiently.

We understand working with clients and trying to figure out a time to meet both online and offline is incredibly time consuming. Our scheduling helps you solve the problem of back and forth messaging so you focus on your work!



## How does it work?

You can login into your dashboard, then select the time that you are available in your timezone. An email confirmation gets sent to both you and your client. In the future, this feature will be synchronized with google calendar.

Our system automatically converts the timezone based on what the timezone users provide when they create their account.

Using Helppo's scheduling feature, you can also create distinct calendars for different clients. For example, If you're working with a VIP client that has urgent needs, you can add this client to the VIP list so that they can potentially schedule last minute meetings or have the ability to view more availability.

### Use cases:

- A pet grooming service
- A nail salon
- A real estate agencies for scheduling showings
- A motivational speaker and business consultant to run online or in person meetings.



## Helppo video conference call and timer:

A website built by the Helppo team offers an easy to use scheduling feature, so you can manage your timetable professionally and efficiently.

All of these features will allow you to work simultaneously on different tasks with clients.



## How does it work?

Users can login to their dashboard and see the line by line comparison language table. If clients wish to add one more language, they can create a new database table on the dashboard. If they are bilingual themselves, they can translate their own web page. After the page is fully translated, clients can press the publish button. After 15 to 30 minutes, depending on the size of the website and complexity, it will be live!

After the conference call has ended, a receipt will be sent to the client and the service provider. As you can imagine this drastically reduces time dedicated to accounting and administrative work.

On the other hand, you can pause the timer at any given moment. For instance, if you are working with a long term client, meeting a new client, need to do intensive research on a topic, or need to take a bathroom break, there is a button for you to pause the timer so as to not charge the client. There is a reminder notification after 10 minutes to turn the timer back on.

## Multi Languages systems front end system:

Although English is the global economy's universal language, any business has the opportunity to work with multilingual clients from all over the world.

Setting us apart from the competition, Helppo offers front end systems in multiple languages under the same domain for easy code and database management.



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# Database management system.

Helppo's team can help you create databases to fit your business needs. You can either choose to work with our team to develop a customized database or use our existing codebase and database if your company is a good match with Helppo.

Our team will schedule a work session to get to know your company and create a custom database for your business. Alternatively, if you are also running an education company, we could utilize our code bases and database to then modify it, which is a more cost effective way to build a web application.



Please reach out to use if you wish to learn more

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